

Report: Expert Session on "Case Study on Misunderstanding between Colleagues"

Date: 25th August 2023

Venue: Central Seminar Hall-Rao Pahlad Singh Group of Institutions

Organized by: Training and Placement Department and Department of Management

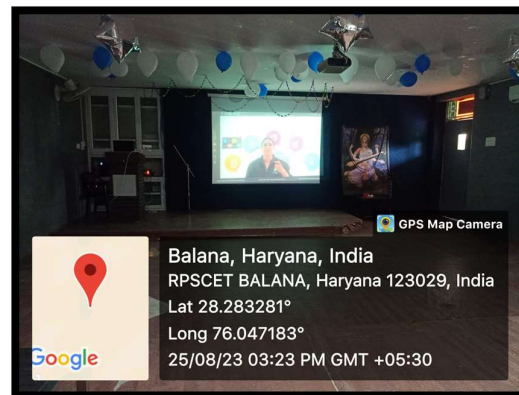
Speaker: Ms. Anjali Ojha, Human Resources, Dhister Pvt Ltd

Introduction:

The Training and Placement Department, in collaboration with the Department of Management at Rao Pahlad Singh Group of Institutions, organized an expert session on the topic "**Case Study on Misunderstanding between Colleagues.**" The session aimed to provide students with insights into real-world workplace dynamics, focusing on interpersonal conflicts and their resolution within the context of Human Resource Management. The guest speaker for the event was **Ms. Anjali Ojha**, an accomplished professional in the field of Human Resources, currently serving as the HR representative at *Dhister Pvt Ltd*.

Session Highlights:

The expert session commenced with a warm welcome by Mr. Vikas Sharma: Head T & P to Ms. Anjali Ojha and an introduction to the topic of the day. Ms. Ojha's extensive experience in HR management lent credibility to her insights on the subject matter. The key points discussed during the session included:



Understanding the Case Study:

Ms. Ojha began by presenting a real-life case study involving a misunderstanding between colleagues in a corporate setting. The case study was designed to highlight the complexities of workplace relationships, communication breakdowns, and the impact of such misunderstandings on team dynamics and productivity.

Importance of Interpersonal Skills:

The speaker emphasized the significance of interpersonal skills in the workplace. She elaborated on the fact that effective communication, active listening, empathy, and conflict resolution skills are essential for fostering a positive work environment and maintaining healthy relationships among colleagues.



Human Resource Management (HRM):

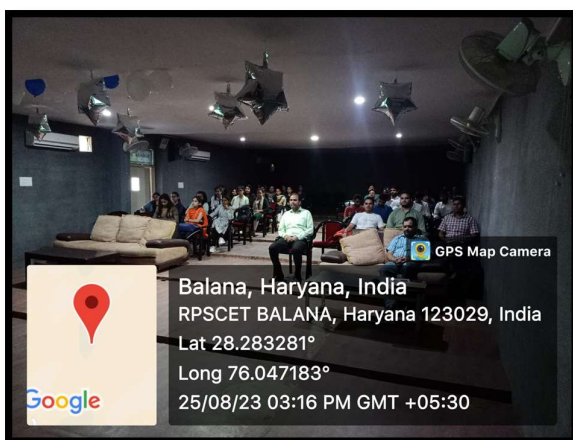
Ms. Ojha provided an in-depth explanation of Human Resource Management. She described HRM as a strategic approach to managing an organization's most valuable asset – its employees. She discussed the role of HR in recruitment, training, performance evaluation, employee engagement, and conflict resolution.

Resolving Misunderstandings:

The session delved into strategies for resolving misunderstandings between colleagues. Ms. Ojha shared practical insights on open communication, seeking common ground, and the role of HR in mediating conflicts. She also stressed the importance of maintaining professionalism and focusing on solutions rather than blame.

Demand for HR Professionals:

One of the highlights of the session was the discussion about the current job market and the high demand for skilled HR professionals. Ms. Ojha shed light on the diverse career paths within HRM and the skills that organizations look for when hiring HR personnel.



Interactive Session:

The presentation was followed by an interactive Q&A session, where students enthusiastically posed questions to Ms. Anjali Ojha. They inquired about various aspects of HR management, case study analysis, and sought advice on how to develop the necessary skills for a successful HR career. Ms. Ojha's responses provided valuable insights and practical guidance to the students.

Conclusion:

The expert session on "Case Study on Misunderstanding between Colleagues" by Ms. Anjali Ojha proved to be an enriching experience for the students of Rao Pahlad Singh Group of Institutions. The session not only provided them with a practical understanding of workplace conflicts and their resolution but also offered insights into the dynamic field of Human Resource Management. The collaboration between the Training and Placement Department and the Department of Management resulted in a valuable opportunity for students to bridge the gap between theoretical knowledge and real-world application in the realm of HRM.

Prepared by:
Department of T & P